SNF CLINIC QUALITY IMPROVEMENT PROGRAM

The SNF Clinic Quality Improvement Program offers nursing facilities the tools, reference materials, and live training necessary to improve overall staff performance and accountability.
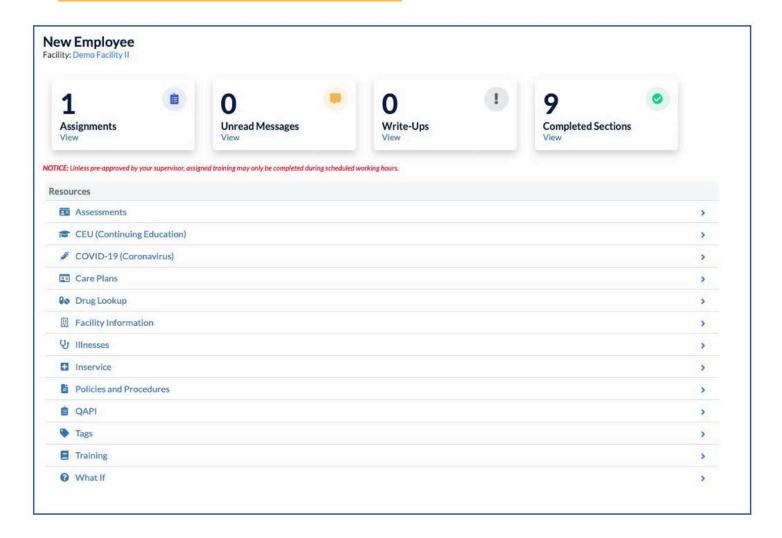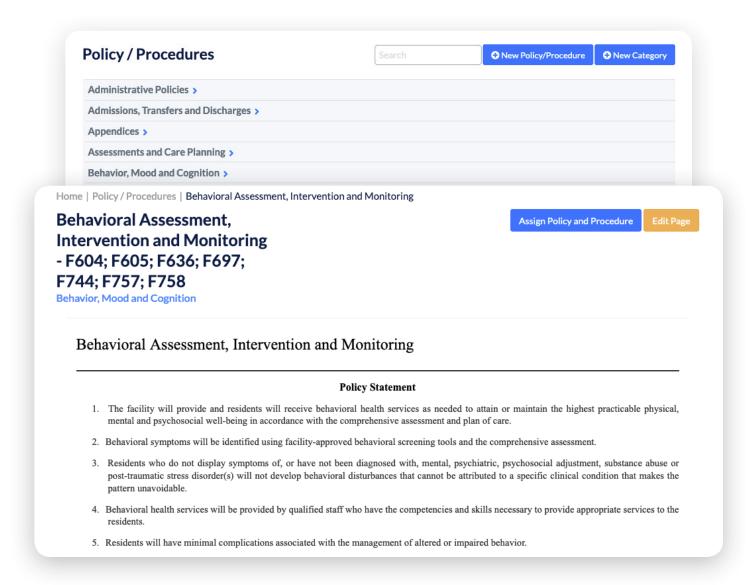
New Employee
Facility: Demo Facility II

1 📋
Assignments
View

0 💬
Unread Messages
View

0 ❗
Write-Ups
View

9 ✅
Completed Sections
View

NOTICE: Unless pre-approved by your supervisor, assigned training may only be completed during scheduled working hours.

Resources

🆔 Assessments	›
🎓 CEU (Continuing Education)	›
💉 COVID-19 (Coronavirus)	›
🆔 Care Plans	›
💊 Drug Lookup	›
🏢 Facility Information	›
🩺 Illnesses	›
➕ Inservice	›
📄 Policies and Procedures	›
📋 QAPI	›
🏷 Tags	›
📘 Training	›
❓ What If	›

TABLE OF CONTENTS

POLICIES AND PROCEDURES DEVELOPED BY INDUSTRY LEADERS

Policies and procedures are constantly changing based on new regulations and standards of care. During the survey process, well-written and managed policies and procedures can eliminate citations and financial penalties. With SNFClinic, all fully customizable and easily accessible policies and procedures are stored on your facility's secure database.

Features Include:

- Assign Policy Review to Staff
- Customize Policy to Your Facility
- Library of Forms and Checklists
- Administrative and Operational Policies

- Nursing Services Policies
- Infection Control Policies
- Critical Element Pathways
- F-Tag Reference

NURSE TRAINING: FROM BASIC TO ADVANCED SKILLS

SNFClinic's library of over 150 interactive, engaging training videos provides ongoing education on how to correctly perform nursing procedures. Clear, step-by-step demonstrations of key nursing procedures present the skills your staff needs to confidently provide outstanding resident care. Below is a partial list of SNFClinic's trainings.

BASIC SKILLS

- Transferring from bed to wheelchair using transfer belt
- Transferring from bed to stretcher
- Applying elastic stockings
- Performing passive range-of-motion exercises
- Assisting with ambulation using a gait belt
- Using a sequential compression device
- Using a hydraulic lift
- Assisting with elimination
- Assisting with a urinal
- Administering a cleansing
- Providing catheter care
- Assiting with meals
- Taking aspiration precautions
- Personal hygiene and grooming
- Performing oral hygiene

INTERMEDIATE SKILLS

- Infection control
- Establishing and maintaining sterile field
- Pouring a sterile solution
- Using a pre-packaged sterile kit
- Enteral nutrition
- Inserting a nasogastric tube
- Removing a feeding tube
- Ostomy care
- Pouching a colostomy
- Pouching a ureterostomy
- Respiratory care and suctioning
- Ensuring oxygen safety
- Setting oxygen flow rates
- Applying a nasal cannula or face mask
- Providing tracheostomy care
- Performing oropharyngeal suctioning

ADVANCED SKILLS

- Safe medication administration
- The Six Rights of medication admininstration
- Administering oral medication
- Preventing medication errors
- Use of specialty medication administration systems
- Nonparenteral medications
- Applying topical medications
- Administering eye medications
- Administering eardrops
- Use of metered-dose inhaler
- Dressing infusion site
- Discontinuing intravenous therapy
- Regulating intravenous infusions
- Changing intravenous tubing
- Changing intravenous dressings
- Intravenous medications
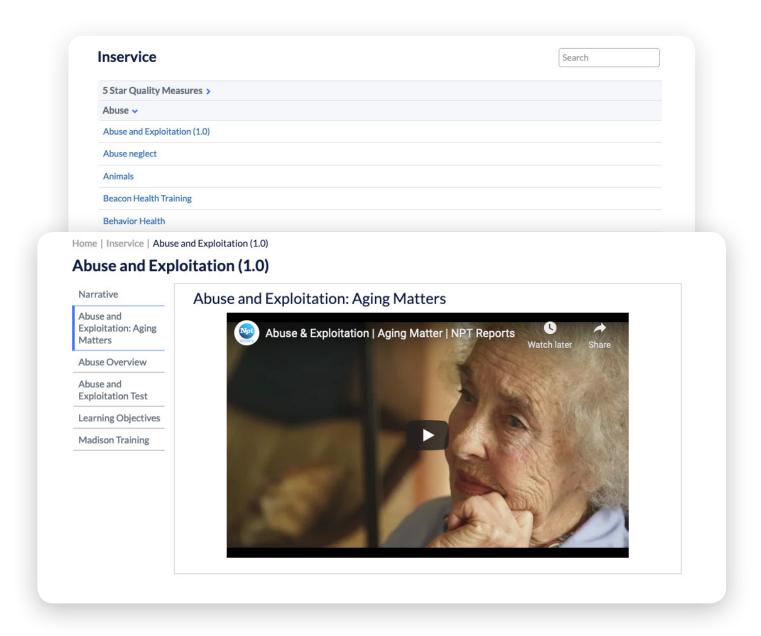- Administering medication by intravenous piggyback

Training Video Features:

▶ Procedure: Over 150 videos of key nursing procedures performed by real nurses featuring the most current practices.

▶ Overviews present the purpose, safety precautions, and delegation guidelines.

▶ Equipment section familiarizes you with the most current equipment used for each procedure.

▶ Preparation section includes patient assessment and any appropriate preparation needed before the procedure.

▶ Follow-up care outlines appropriate assessment, evaluation and interventions to ensure comprehensive patient care.

▶ Documentation section provides guidelines on what and how to document care and patient response. Includes sample documentation that can be printed for review.

06:13

Assessing Wounds

INSERVICE TRAINING

Inservice training of staff plays an indispensable role in improving quality of care. SNFClinic has developed the inservice section to enhance training effectiveness, allowing you to educate, track and document completion in one user-friendly section.

Features Include:

- Large library of training topics
- Customizable post-training assessments

- Assign and track trainings to ensure completion and understanding
- Create reports of employee completion

SURVEY TOOLS & CMS FORM 2567 DATABASE

Compliance with CMS regulations and guidelines is the foundation for regulatory readiness and critical to your facility's participation in the Medicare and Medicaid programs.
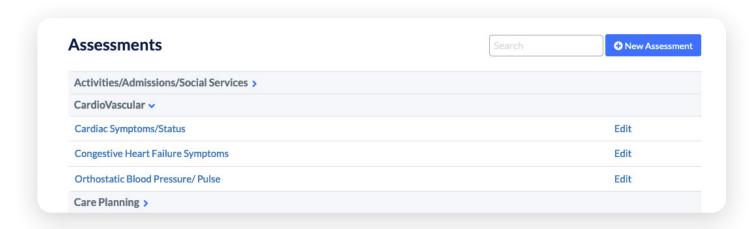
The experts at SNFClinic track, compile and continually update the most prevalent F-Tag citations that skilled nursing facilities receive nationwide. This information is housed in an online database containing up-to-date training on avoiding survey tags along with thousands of actual CMS Forms 2567 and approved Plans of Correction.

F-Tag Tag Library   Search

Title	Tag #	% Facilities Cited	Year Cited
ADL Care Provided for Dependent Residents	F677	11.8	2018
Accidents	F689	21.4	2018
Assessments (F636) and Accuracy of Assessments (F641)	F636 and F641	14.1	2018

F - 880 ⌄

880 - failed to ensure effective infection control technique was practiced

880 - failed to ensure hand-washing was completed to prevent the spread of infection to other residents

880 - failed to ensure infection control measures during medication administration

880 - failed to ensure personal protective equipment was available for staff and used by staff for deep cleaning a room when isolation for clostridium difficile was discontinued

880 - failed to maintain sanitary procedures when providing catheter care for Resident #3

department of health and human services   form approved
centers for medicare & medicaid services   omb no. 0938-0391

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA **366011**	(x2) multiple construction a. building _____ b. wing _____	(X3) DATE SURVEY COMPLETED **08/28/2018**
name of provider or supplier		street address, city, state, zip code	

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE	(X5) COMPLETION
F 0880 F 0880 SS=D	Continued From page 4 483.80(a)(1)(2)(4)(e)(f) Infection Prevention & Control §483.80 Infection Control The facility must establish and maintain an infection prevention and control program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission	F 0880 F 0880	F880 Infection Prevention & Control has an infection control program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of	09/24/2018

SEARCHABLE DATABASE WITH THOUSANDS OF 2567 PLANS OF CORRECTION SUBMITTED AND ACCEPTED BY CMS

ASSESSMENTS DATABASE

Assessments identify each resident's functional capabilities and ensure that your staff is properly identifying health problems. Medicare requires your facility to complete assessments on your residents. SNFClinic has compiled hundreds of assessments that are printable, easy to access and implement.

Assessments

		Search	⊕ New Assessment
Activities/Admissions/Social Services ❯			
CardioVascular ⌄			
Cardiac Symptoms/Status			Edit
Congestive Heart Failure Symptoms			Edit
Orthostatic Blood Pressure/ Pulse			Edit
Care Planning ❯			

SNFCLINIC
TRAINING & RESOURCES FOR SKILLED NURSING

CARDIAC SYMPTOMS/STATUS

Name: _____ Initial Admission: _____ Re Admission: _____

Date of Birth: _____ Physician: _____

Change in Cardiac Status

Most Recent Admission: [   ]

A. **Subjective Symptoms-**
   Resident Complaint: (Check All that Apply)

   - ○ Light Headedness
   - ○ Nausea / vomiting
   - ○ Dizziness
   - ○ Fatigue
   - ○ Chest Discomfort
   - ○ Palpitations
   - ○ Cough
   - ○ New onset or changed pain
   - ○ Shortness of Breath
   - ○ Tightness in chest

CARE PLAN LIBRARY & DATABASE

Over 100 Care Plans covering a comprehensive list of problems seen in nursing home residents guide you in providing individualized care.

Features Include:

- Large Library of Care Plans
- Psychosocial Care Plans
- Special Topic & Activity Care Plans
- Medication Care Plans

Care Plans

Search

Care Plans ⌄

Abusive, Physically	Edit
Abusive, Verbally	Edit
Activities, Dependent on Staff for	Edit
Activity Intolerance	Edit
Airway Clearance	Edit
Allergies	Edit

RESIDENT_____

DATE	PROBLEM	GOAL	TO DATE	INTERVENTIONS	RESP DISC
	Abusive, Physically related to Dementia Poor impulse control Anger Depression Ineffective coping skills History of harm to others As evidenced by: History of threats or violence toward others Hitting, kicking, pushing, scratching, grabbing, abusing others sexually Body language: Pacing / clenching fists / threatening stances Staff / Other residents / Family members / Self At random times During personal care	Resident will have less than one episode / fewer than 3 episodes per shift / per day Resident will verbalize understanding of need to control physically abusive behavior Resident will demonstrate effective coping skills Resident will seek out staff member when agitation occurs Resident will not harm self or others		Monitor frequently: Maintain behavior log Monitor for danger to self and others Analyze key times, places, circumstances, triggers, and what de-escalates behavior Assess for contributing sensory deficits Psychiatric evaluation as indicated Evaluate for side effects of medications Cognitive assessment Assess resident's needs: Food, thirst, toileting needs, comfort level, body positioning, pain Modify environment: Adjust room temperature to comfortable level, Reduce noise Dim lights Place pleasant and/or familiar objects in room Modify socialization: Resident tolerates _____ number of people at a time Amount of personal space needed:	

"WHAT IF" CHECKLISTS

SNFClinic's What If section allows any nursing staff member to quickly find the appropriate steps to take in unexpected situations. Alphabetically indexed topics concisely break down protocol specifically for CNAs or nurses. What Ifs can be assigned, tracked and customized.

Customized checklist for Nursing Staff to ensure safety of residents

What If

Antipsychotic Medication	Assign	Edit	Delete
Aspiration	Assign	Edit	
Ate less then 25% of meal more then 3 times in 2 days	Assign	Edit	
Bed Bugs	Assign	Edit	
Care Refused	Assign	Edit	Delete
Chest Pain	Assign	Edit	
Code Black - Bomb Threat	Assign	Edit	

Care Refused

Care Refused Tags
CNA Protocol
Nurse Protocol
Complete

Nurse Protocol

1. Attempt to determine the reason for the initial refusal to see if care/treatment would be accepted perhaps at another time, with another staff member, etc.
2. Assess the resident to assure that they remain alert and oriented and have capacity to understand instructions, risks, etc. as explained. If there has been a change, notify physician immediately.
3. Assess for pain as reason for refusal.
4. The resident is not forced to accept any medical care or treatment and may refuse or discontinue care or treatment at any time. This includes care or treatment prescribed by a physician, care or treatment that has been administered previously, and/or care or treatment that the resident previously agreed to but has not yet been administered.
5. "Treatment" is defined as services provided for purposes of maintaining/restoring health, improving functional level, or relieving symptoms.
6. The resident and/or representative have the right to request treatment or care that the resident wishes. However, this facility is not obligated to provide medical treatment or medical services deemed medically unnecessary or inappropriate.
7. If a resident requests, discontinues or refuses care or treatment, the Unit Manager, Charge Nurse, or Director of Nursing Services will meet with the resident to:
   a. determine why the resident is requesting, refusing or discontinuing care or treatment;
   b. try to address the resident's concerns and discuss alternative options; anddiscuss the potential outcomes or consequences (positive and negative) of the resident's decision.
8. Make sure the resident fully understands all explanations when given
   a. Can the resident read? At what level? Can they understand written instructions? Can they see them, Is the print large enough, etc.?
   b. Does the resident understand English? If not, has information been

JOB DESCRIPTIONS & EMPLOYEE EVALUATIONS

The long-term care environment has changed considerably, and so have the duties and responsibilities of staff. To ensure that everyone understands, carries out, and is consistently evaluated based upon their assigned responsibilities, the Job Descriptions and Employee Evaluations sections reflect the most up-to-date information to be reviewed and applied by management. These sections can be electronically assigned and meet OSHA and ADA requirements.

Certified Nursing Assistant
Job Descriptions

| | 🔍 ↑ ↓ | 1 of 6 | — + Automatic Zoom ⌄ | 🖨 📑 🔖 » |

Nursing and Medical Services

Certified Nursing Assistant

Name:	Date of Hire:
Supervisor:	Hours:

Primary Purpose of this Position

The primary purpose of this position is to provide residents with routine daily nursing care and services in accordance with the resident's assessment and care plan and as directed by supervisors.

Legend

(1) Potential Risk Exposure to Blood and Body Fluids (√ = yes)
(2) Essential Function (√ = yes)
(3) Safety Factors:

Certified Nursing Assistant
Competency Assessment
Job Evaluations

| | 🔍 ↑ ↓ | 1 of 4 | — + Automatic Zoom ⌄ | 🖨 📑 🔖 » |

Nursing and Medical Services – Appendix

Certified Nursing Assistant Competency Assessment

Name of Employee:	Date of Hire:
Name of Evaluator/Supervisor:	Department:
Reason for Review:	Date of Review:

Primary Purpose of this Position

The primary purpose of this position is to provide residents with routine daily nursing care and services in accordance with the resident's assessment and care plan and as directed by supervisors.

MESSAGE CENTER AND UPDATES

Effective communication is paramount to resident care and relationships, team effectiveness, and employee engagement. SNFClinic's Message Center allows your administrative staff to quickly communicate with all staff through email and text message. In addition, our experts prepare a weekly update on key issues, news and resources in the skilled nursing industry so that your staff is always up-to-date.

Message Center

Text Message Details

☑ Send a text message

Message from Hank Rollins:

Texts must be shorter than 120 characters.

Email Message Details

☑ Send an email

Subject

File Edit View Insert Format Tools Table

Arial | 14pt | B I U A ∨ 🖊 ∨ S̶ I̶ₓ 🔗 ≡ ≡ ≡ ≡ ≔ ∨ ≔ ∨ ≔ ≔ ≔ I̶ₓ ⊟ ⋯

P » SPAN   0 WORDS POWERED BY TINY

Add File

Message Recipients

| | Department | Position | | |
| | None Selected ▾ | None Selected ▾ | Search | Search |

Name	Notify ☐ Notify all below
Demo Facility ∨	☐ Notify all below for Demo Facility
Administration ∨	☐ Notify all below for Administration Department
Administrator ∨	☐ Notify all below for Administrator Position

‣ Assignments and messages are sent via email and text instantly

‣ Due dates are assigned with reminder notifications messages

‣ Can be sent with attachments for easy communication

CONTINUING EDUCATION

SNFClinic includes free online continuing education courses. The CEUs are approved by most state licensing boards and designed to challenge, empower, and help deepen your staff's expertise while fulfilling CEU licensing requirements.

New classes added daily

Florida Nursing CEUs ›

General Nursing CEUs ⌄

Assaultive Behavior and Workplace Violence	Assign
Assistance with Self-Administration: Medication Savvy for Nursing Assistants	Assign
Bipolar Disorder	Assign
Care of a Patient with Kidney and Renal Disease	Assign
Care of the Patient with Alzheimer's	Assign
Care of the Patient with Anxiety	Assign
Coronary Artery Disease	Assign
Cultural Competency	Assign
Dementia and Communication	Assign
Dependent Adult Abuse (Elder Abuse)	Assign
Ethics for Healthcare Professionals	Assign
Glaucoma	Assign
HIV/AIDS	Assign
Herbal Medications	Assign
Human Trafficking	Assign
Impairment in the Workplace: Substance Abuse	Assign
Infection Control and Barrier Precautions	Assign
Long-Term Care Nursing: Admission and Medicare Documentation	Assign
Managing Psychosis	Assign
Medical Errors	Assign

▸ Nursing continuing education courses are designed to fulfill your state requirements, maintain your nursing license, and help you deliver better patient care.

ILLNESSES & CONDITIONS: A COMPREHENSIVE GUIDE

Powered by the Mayo Clinic, our Illness and Conditions library contains thousands of medical topics indexed alphabetically.

Each section contains an overview of the topic, symptoms and causes, diagnosis and treatments, keeping you up to date on all the latest information regarding a particular disease, condition or topic of interest.

TRACKING PROGRESS AND REPORTS

Always be prepared with the progress data and reports your facility needs for compliance. SNFClinic allows you to monitor staff educational course completion with easy-to-use tracking tools. SNFClinic's reporting and monitoring tools allow your facility to track and record completion of trainings, inservices, policy and procedure updates and any assigned tasks.

Reports

Group By: Facility ▾   Search Reports   **Download Reports**

	Date Assigned	Due Date	Total Assigned	Completed	Not Completed	%	Remind	Delete Training
Inservice ❯			463	234	229	50.54%	Remind All	
Message ❯			66	23	43	34.85%	Remind All	
Policy Procedure ❯			171	41	130	23.98%	Remind All	
Training ❯			199	31	168	15.58%	Remind All	

Home | Assignments

Jane Doe
Facility: Demo Facility   **Print**

Assignments
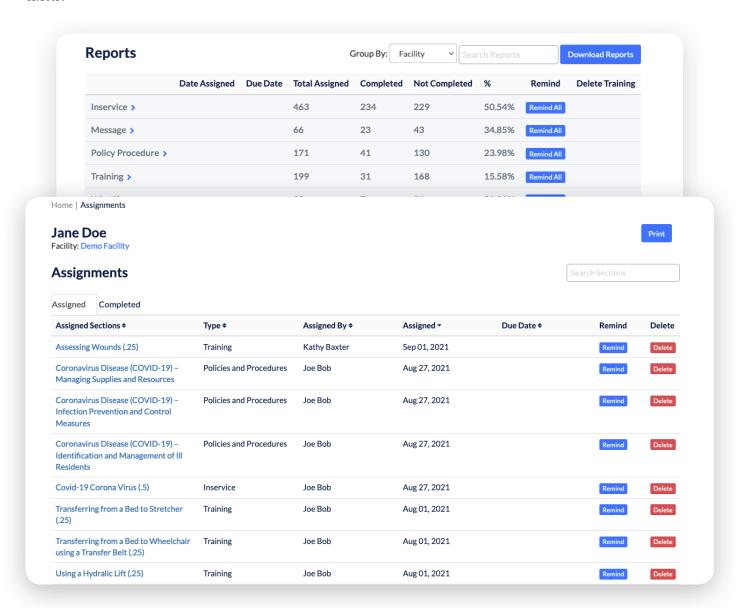
Search Sections

Assigned Completed

Assigned Sections ⇕	Type ⇕	Assigned By ⇕	Assigned ▾	Due Date ⇕	Remind	Delete
Assessing Wounds (.25)	Training	Kathy Baxter	Sep 01, 2021		Remind	Delete
Coronavirus Disease (COVID-19) – Managing Supplies and Resources	Policies and Procedures	Joe Bob	Aug 27, 2021		Remind	Delete
Coronavirus Disease (COVID-19) – Infection Prevention and Control Measures	Policies and Procedures	Joe Bob	Aug 27, 2021		Remind	Delete
Coronavirus Disease (COVID-19) – Identification and Management of Ill Residents	Policies and Procedures	Joe Bob	Aug 27, 2021		Remind	Delete
Covid-19 Corona Virus (.5)	Inservice	Joe Bob	Aug 27, 2021		Remind	Delete
Transferring from a Bed to Stretcher (.25)	Training	Joe Bob	Aug 01, 2021		Remind	Delete
Transferring from a Bed to Wheelchair using a Transfer Belt (.25)	Training	Joe Bob	Aug 01, 2021		Remind	Delete
Using a Hydralic Lift (.25)	Training	Joe Bob	Aug 01, 2021		Remind	Delete

▸ Easy to read reports to track employee compliance

▸ Quickly send reminders

▸ Individual employee reports

QAPI

An effective nursing home QAPI program can transform the lives of nursing homes residents through continuous attention to quality of care and quality of life.

Using the QAPI process to improve care can lead to improved resident satisfaction and health outcomes.

Our easy to us QAPI system allow facilities to easily create and manage their QAPI program. This will allow facilities to increase the amount of QAPI's in their facilities which will in turn increase quality of care.